Survey details and additional data

New America and the Center for Taxpayer Rights jointly developed a survey targeted at organizations who are liable to have had firsthand experience hearing from households struggling to access the Economic Impact Payments (EIPs). The survey asked the total number of cases the respondent had heard about, asked how frequently each of several scenarios had come up, and requested qualitative feedback on the organizations’ experiences. The full survey instrument can be found here.

This survey is not a scientific measure; organizations were not randomly sampled, and there is no claim that the data can be scaled up to produce national population estimates. Rather, the survey was intended to measure roughly how frequently organizations on the ground were seeing various types of issues.

The survey was circulated to potential respondents beginning on May 29, through partners of both organizations, and a listserv of low-income taxpayer clinics. As of June 15, 83 respondents had completed it, across more than 20 states. About half of organizations were low-income taxpayer clinics or Volunteer Income Tax Assistance (VITA) sites, and the other half were social services agencies or community action agencies.

The survey asked about more special cases than are reported in the primary blog post. The additional cases are shown below:
Regarding the $500 child payment, how frequently have you heard of these cases:

- **Children changed custody**
  - None: 15.66%
  - A few: 32.63%
  - Many: 50.66%

- **Custody changed due to domestic abuse**
  - None: 13.25%
  - A few: 24.1%
  - Many: 55.42%

- **Went to spouse's child support**
  - None: 15.66%
  - A few: 7.29%
  - Many: 65.42%

- **Unknown reasons**
  - None: 9.639%
  - A few: 33.73%
  - Many: 48.19%